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Main Campus—Mt. Pleasant

13422 Kinsman Road
Cleveland, Ohio 44120

Family & Community Resource Center

13411 Union Avenue
Cleveland, Ohio 44120

Day Treatment Center

13402 Kinsman Road
Cleveland, Ohio 44120

Downtown Office

3010 Project Avenue
Cleveland, Ohio 44115

Therapeutic Community

Residential Campus
Cleveland, Ohio 44104

West Side Office—Detroit

9500 Detroit Avenue
Cleveland, Ohio 44102

Southeast Suburban Office

5522 Turney Rd.
Garfield Heights, Ohio 44102

Northeast Office

1423 Hayden Ave
East Cleveland, Ohio 44112

2022 Annual Report



Mission

Partnering with you to achieve a better quality of life and a healthier community through engagement, teamwork and commitment



2022 Highlights

BEHAVIORAL HEALTH

Meagan Stallworth is a success story. Her MTHSS Case Manager and other clinicians who were part of her team, supported Ms. Stallworth in her determination to set and reach the goals that she established for herself. At 28 years of age, she learned that she had pituitary brain tumors. She had also been diagnosed with Bipolar Disorder which had been made more difficult to treat due to her physical health issues. Ms. Stallworth said that, "God has kept me here this long so I'll just have to thank him for that blessing". She enrolled in Cuyahoga Community College's GED program, where she initially tested at the second grade level and achieved a twelfth grade level and is preparing to take her GED test later in the year. Ms. Stallworth is a successful adult learner and will soon have the honor of being introduced in a feature story in the Cuyahoga Community College's news magazine. Meagan Stallworth's next goal is to be an interpreter for the deaf and studying zoology. We wish her well.

ADULT DEVELOPMENT



Our Adult Development program offers numerous social, recreation and cultural activities. The Sewing Class is a fine example of the talent and expertise many of our adult and senior participants have gained from participating in our sewing, tailoring, quilting and crochet classes. Individuals of all experience levels are welcomed, including beginners. Classes are lead by a professional Sewing Arts Instructor, who has taught here for 19 years.

CHILDREN'S PROGRAMS



Our (4)-Star Step Up To Quality designated Early Childhood Education Center, uses recognized curriculums and practices to support and provide for the cognitive, physical, social, and emotional well-being of children and youth. Our Childcare Center teachers and students celebrated National SuperHero Day in April by dressing up in their favorite SuperHero's Costume, playing games and having a lunch fit for a Super Hero. Numerous parents have stated that their children's challenging behaviors have decreased as a result of the strategies implemented under the Special Needs Child Care program and teachers have reported improved relationships with other children in the classroom.

Youth Development and Education

- Early Childhood Education – Toddlers and Preschool
- Before and After School Tutoring & Childcare
- Fourth-Grade Mentoring

Senior Development Services

- Home Delivered and Cafeteria Meals
- Community Transportation
- Sewing Instruction and Computer Education
- Line and Tap Dancing
- Socialization, Recreation, Exercise and Information & Referral
- Parent Education

Family Support and Development

- Wraparound Family Case Management
- Individualized Parent Advocacy, Parent & Youth Support Groups
- Emergency Family Financial Assistance
- Foster & Kinship Care Support
- Family and Child Visitation
- Information & Referral, Clothing Distribution, and Computer Education

Adult Community Mental Healthcare

- Mental Health Assessment (Diagnostic Assessment)
- Psychiatric Interview
- Community Psychiatric Support Treatment (Case Management)
- Counseling/Psychotherapy
- Pharmacological Management
- Correctional Advocacy & Re-Entry Support (CARES)
- Partial Hospitalization
- Residential Treatment
- Community Drop-In Services (The Life Exchange Center)
- Financial and Budgeting Management (Representative Payee)

School-Based and Community Child Behavioral Healthcare

- Psychological Testing
- Mental Health Assessment (Diagnostic Assessment)
- Psychiatric Interview
- Community Psychiatric Support Treatment (Case Management)
- Counseling/Psychotherapy
- Pharmacological Management
- Prevention and Consultation Services

Chemical Dependency Treatment

- Chemical Dependency Treatment - Dual Diagnosis

Dear Stakeholder:

Murtis Taylor Human Services System is a county-wide charitable organization that provides Behavioral Health, Addiction, Youth, Family, and Senior services. We served more than 10,000 children and adults in 2022 at nine locations. We are licensed by the Ohio Department of Job and Family Services as a 4-Star Rated Step Up to Quality childcare center, the Ohio Department of Mental Health, Ohio Department of Alcohol and Drug Addiction Services and nationally accredited by The Commission on Accreditation of Rehabilitation Facilities (CARF).

In 2022, we continued to make steady progress toward providing more comprehensive, coordinated and integrated health and wellness services and activities that touch all of our clients throughout their lifecycles. We improved and enhanced service delivery by examining and monitoring what services our clients received and how those services were delivered. This information helped us to keep current on each of our clients service needs as that individual and/or family progressed toward recovery. This information was used to respond more efficiently, effectively and more quickly to external conditions which could negatively impact service quality.

We began identifying a best practice service delivery model for each of our services as a means to strengthen the quality of services that we provided and to continue to improve outcomes. Implementation of the models identified as best practices is set for mid-2023.

We were very fortunate to enter into two significant collaborations which served to further integrate and augment services. Several direct service staff were placed at the Lakewood Community Services Center to assess and provide needed adult mental health services to clients in need of more than the food pantry and housing services that were being provided. We worked hard to maintain our course. This was possible because of support from the community, our Board, staff and volunteers. With continued support, we will continue to move our Mission and Vision forward. We thank you.

Regards,

Lovell John Custard, President & CEO

2021–2022 Board of Directors

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