

Murtis Taylor Human Services System

Questions and Answers

To Request for Quote (RFQ)

Security Camera System Upgrade and Expansion

13422 Kinsman Rd., Cleveland, Ohio

Ohio Emergency Management Agency State of Ohio Security Grant (OSG)

Issuing organization	Murtis Taylor Human Services System
Procurement instrument	Request for Quote (RFQ)
Project name	Security Camera System Upgrade and Expansion
Project address	13422 Kinsman Rd., Cleveland, OH
Questions due date	April 22, 2026, 11:59PM local Cleveland time

Updated 4/1/2026

	Questions	Responses
1	The RFP specifically requests a Windows-based NVR. Our NVR runs on a Linux operating system, will this be acceptable?	<p>No. Thank you for the question. At this time, vendors should quote the system in accordance with the RFQ as issued, including the requirement for a Windows-based NVR platform for purposes of compliance evaluation.</p> <p>You may identify a Linux-based NVR as an alternative approach, but the required compliance basis for this procurement remains a Windows-based NVR unless a written addendum is issued to all solicited vendors.</p>
2	The RFP specified 264 codec, would you consider H.265 recording (same image quality, roughly half the bitrate) ?	<p>No. Thank you for the question. At this time, vendors should quote the system in accordance with the RFQ as issued, including the stated recording parameters of H.264 for purposes of storage sizing, retention calculation, and compliance evaluation.</p> <p>You may identify H.265 capability as an additional feature of your proposed solution, but the required compliance basis for this procurement remains H.264 unless a written addendum is issued to all solicited vendors</p>
3	Is Murtis Taylor HSS tax exempt? Should the quote exclude sales tax?	<p>Yes. Murtis Taylor Human Services System is a tax exempt non-profit charitable organization, and we will provide an Ohio Sales tax exemption form upon request.</p> <p>Do not include tax in your quote.</p>
4.	Are there any specific requirements or testing	<p>Yes. The site visit is mandatory, and vendors are expected to use the site visit to perform sufficient field verification to support a firm, fixed-price</p>

<p>required of vendors during the site visit?</p>	<p>quote. As stated in Appendix B of the RFQ, camera locations shown in the diagrams are for procurement and pricing purposes and must be field verified by the vendor during the mandatory site visit.</p> <p>At a minimum, vendors should use the site visit to review existing camera locations, cable pathways and cable runs, feasibility of reuse of any existing passive infrastructure, access to telecommunications/server/NVR spaces, switch and power locations, mounting conditions, and other visible or reasonably discoverable site conditions that may affect pricing or installation. Vendors should bring the personnel and ordinary tools they consider necessary to conduct their own pre-quote verification.</p> <p>Vendors are responsible for determining whether any existing passive infrastructure they propose to reuse is serviceable and suitable. The RFQ provides that passive infrastructure may be reused only where the vendor verifies it is serviceable and suitable, and that base pricing shall include replacement of any passive infrastructure the vendor determines is unsuitable, deficient, or noncompliant.</p> <p>Any assumptions, exclusions, qualifications, or identified conditions affecting price or performance must be clearly stated in the quote. Post-quote requests for additional compensation based on conditions that were visible or reasonably discoverable during the mandatory site visit may be rejected.</p>
---	---