Murtis Taylor Human Services System (MTHSS) was founded in the Mt. Pleasant Community as a Settlement House in 1948 by Murtis Howard Taylor-Mills and the Neighborhood Settlement Association of Cleveland. Originally located in the basement of the Alexander Hamilton Jr. High School at 13000 Union Avenue, it was named the Alexander Hamilton Community Center. In 1952, the name was changed to the Mount Pleasant Community Center. In 1954, it was incorporated and the Board of Trustees was formed to replace an advisory board. For the first time in 1959, MTHSS rented its own facility at 12714 Union Avenue and continued delivering services there throughout the 1960’s.

In 1966, a name that encompassed a broader focus was adopted, the Community Services Center of Mount Pleasant. In 1967, the Mental Health Planning Committee of the Welfare Federation of Cleveland invited MTHSS to consider sponsorship of a community mental health center under the federal statutes and the mental health program was designed. Due to its continued growth, in 1971 MTHSS moved to 12100 Kinsman Road. In 1976, MTHSS’s name was changed to Murtis H. Taylor Multi-Service Center in honor of its founder. In 1979, a new modern building was completed and dedicated to house the multi-service center at 13422 Kinsman Road.

Throughout the early 1980’s, MTHSS continued as a focal point of comprehensive community services. Funding cuts and reduction of the staff during the 1980’s made this period exceptionally challenging. However, by the mid-1980’s, MTHSS was positioned to provide residential housing services and programs to persons with mental illness. Three (3) properties were acquired that together housed 39 persons.

An increased demand for services influenced MTHSS to acquire property at 13411 Union Avenue. The first stage of a three (3) phase renovation project was completed in 1989, providing needed space for mental health and community services programs. In 1988, the outreach of MTHSS was again extended to render comprehensive case management services to individuals living in southeast suburban areas that included Bedford, Maple Heights, Garfield Heights and Newburgh Heights.

By the late 1990’s, changes in the healthcare industry prompted MTHSS to seek new partnerships to meet the demands of the Future. In 1996, MTHSS merged with Mental Development Center of Case Western Reserve University. This merger expanded services to children and families. In 1997 and 1998, community mental health services were further developed in Cleveland’s Downtown, Fairfax and Central neighborhoods. In 2005, outpatient community mental health centers were opened in the city of East Cleveland and the Glenville, Metro-Clark and Detroit-Shoreway communities. In 2008, the organization was renamed Murtis Taylor Human Services System to better reflect the scope and breadth of its services and locations.

Throughout its history, Murtis Taylor Human Services System has demonstrated unique partnerships with diverse groups. Since its founding in 1948, Murtis Taylor Human Services System has grown from a single location serving less than one hundred residents per year to a countywide organization with twelve locations in three cities serving more than 9,900 individuals annually.

Murtis Taylor Human Services System is an equal opportunity employer.
Scope of Services
Murtis Taylor Human Services System is a county-wide United Way charitable organization that provides Behavioral Health, Addiction, Youth, Family, and Senior services. Murtis Taylor Human Services System serves more than 11,000 children and adults annually at twelve locations. Murtis Taylor Human Services System achieves its mission by having a significant bond to its neighborhoods and building upon the strengths of the community. It moves individuals and communities toward optimal health by diminishing the effects of illness, discrimination, bias, and poverty through innovation, partnership, and research. Murtis Taylor Human Services System is licensed by the Ohio Department of Job and Family Services as a Four (4) Star-Rated Step Up To Quality childcare center, the Ohio Department of Mental Health & Addiction Services (OhioMHAS) and nationally accredited by The Commission on Accreditation of Rehabilitation Facilities (CARF). Murtis Taylor Human Services System’s mission is, Partnering with you to achieve a better quality of life and a healthier community through engagement, teamwork, and commitment.

Adult Community Mental Healthcare
- Mental Health Assessment (Diagnostic Assessment)
- Psychiatric Interview
- Community Psychiatric Support Treatment (Case Management)
- Counseling/Psychotherapy
- Pharmacological Management
- Adult Intensive Unit
- Correctional Advocacy & Re-Entry Support (CARES)
- Prison Outreach (CARES Program)
- Forensic Liaison (CARES Program)
- Suburban Municipal Court Liaison (CARES Program)
- Mental Health & Developmentally Disabled Unit (CARES)
- Partial Hospitalization
- Residential Treatment Facilities
- Financial and Budgeting Management (Representative Payee)
- Building on Family Strengths: Support, Education, and Advocacy

School-Based and Community Child Behavioral Healthcare
- Psychological Testing
- Mental Health Assessment (Diagnostic Assessment)
- Psychiatric Interview
- Community Psychiatric Support Treatment (Case Management)
- Counseling/Psychotherapy
- Pharmacological Management
- Prevention and Consultation Services
- Woodruff Foundation & MetroHealth Re-Entry Assistance Partnership

Youth Development and Education
- Early Childhood Education – Toddlers and Preschool
- Before and After School Tutoring & Childcare
- Training and Consultation to Childcare Providers of Special Needs Children

Senior Development Services
- Home Delivered and Cafeteria Meals
- Community Transportation
- Diabetes Type 2 Prevention/Intervention
- Sewing Instruction and Computer Education
- Line and Tap Dancing
- Socialization, Recreation, Exercise, and Information & Referral

Family Support and Development
- Wraparound Family Case Management
- Individualized Parent Advocacy, Parent & Youth Support Groups
- Emergency Family Financial Assistance
- Foster & Kinship Care Support
- Family and Child Visitation
- Information & Referral, Clothing Distribution, and Computer Education
- Parent Education
- Fatherhood Program
- GED Instruction

Substance Use Disorder Treatment
- Outpatient Treatment and Intensive Outpatient Treatment; Integrated SUD/MH for Adults
- Case Management; Integrated SUD/MH for Adults
- Crisis Intervention; Integrated SUD/MH for Adults

Collaborations
- Ameriwell Beneficial Collaborative-Pharmacy
- Bridgeport Mobile Market-Burten, Bell, Carr Development Corporation Health Food Initiative
- Cuyahoga Community College-GED Instruction
- Lakewood Community Services Center Collab.
- United States Post Office-Post Office on Wheels
- The Life Exchange Center
- Saint Clair House
- WRAAA and Farmers of Ohio-Farmers Market

Our Mission
Partnering with you to achieve a better quality of life and a healthier community through engagement, teamwork, and commitment.